

Lawn Care Technician

Heferle's Landscaping LLC delivers our clients stellar, personal service throughout the entirety of our relationship. We strive to provide our clients the best possible process leading to only the best finished product. Clients are our livelihood. And their satisfaction, is our mission. If they have an idea, we have a solution.

If you are excited by our mission, and want to be a part of our team, we would love to learn more about you! Go ahead and apply today!

Summary Description:

The Lawn care crew member works in the field (on our clients' properties), performing lawn care services, providing customer service, and shrub care services. The crew member reports to the Lawn Care Supervisor.

Specific Responsibilities:

- *Service work:* Performs lawn care service work including aerations, dethatching, seeding, mowing, weed whacking, leaf blowing, and hedge trimming.
- *Scheduling & managing:* Helps in planning of jobs and organizing necessary materials, equipment, and personnel. Must work hours needed to achieve production and sales goals, including working Saturdays as required during peak season or to as requested by Managers.
- *Customer service:* Completes requested services in order to achieve 100% client satisfaction.
- *Vehicles & equipment:* Uses and maintains vehicles and equipment in a safe, appropriate fashion; promptly reports any defects or damage.
- *Other:* Assists Lawn care Managers and team members with other assigned duties, as requested.

Performance Measures:

- *Service work:*
 - a. Completes all tasks assigned to specified quality levels by agreed upon deadlines.
 - b. Meets or exceeds specified performance goals for assigned tasks.
- *Scheduling & managing:*
 - a. Meets required performance goals for timely response to service, sales, and production needs.
- *Customer service:*
 - a. Meets or exceeds standards for good customer service.
- *Vehicles & equipment:*
 - a. Meets or exceeds standards for safe, proper use of vehicles and equipment.
 - b. Reports all defects or damage to vehicles or equipment within 24 hours.
- *Other:*
 - a. Completes all additional tasks assigned to specified quality levels by agreed upon deadlines.

Requirements:

- Must be able to stand and work for 12 hours per day. Typically, 8-hour days.
- Must be able to walk, bend, crouch, stoop, dig, rake, push a spreader.

- Must be able to lift and carry up to 100 pounds.
- Must be able to operate vehicles and landscape equipment.
- Must have a valid driver's license to operate a commercial motor vehicle and must be able to pass a physical examination requirements and drug & alcohol testing.
- Must be able to communicate effectively both verbally and in writing with clients and co-workers, in person and on the telephone.
- Must be well groomed.

Preferred Qualifications:

- High school or equivalent
- Lawn Care: 2+ years

Compensation:

- \$13.20 - \$16 / hour

Schedule:

- Start date: April 4th, 2022
- Full-time; weather dependent
- Monday-Friday
- 7:30am – 4:30pm
- Saturday as needed
- Overtime as needed

Heferle's Landscaping LLC is committed to a policy of Equal Employment Opportunity and will not discriminate against an applicant or employee based on race, religion, creed, national origin or ancestry, sex, age, physical or mental disability or any other characteristic protected by federal, state or local law. Applicants with disabilities may be entitled to reasonable accommodation under the Americans with Disabilities Act and certain state or local laws. A reasonable accommodation is a change in the way things are normally done which will ensure an equal employment opportunity without imposing an undue hardship on Heferle's Landscaping LLC. Please inform Vice President of Human Resources at finance@heferleslandscaping.com if you require assistance completing this application or to otherwise participate in the application process.